

PASTORAL CARE derives from the biblical image of a shepherd. To be pastoral in our time is to care tenderly – it is to go the extra mile. Within Providence Health Care, we use the term proudly to describe the type of care provided to all who enter our doors – patients, residents, families, and staff. Pastoral Care is offered compassionately to honor our Mission to provide holistic care for the Body, Mind, and Spirit.

PROVIDENCE HEALTH CARE provides multi-faith professionals who are skilled at discerning spiritual crisis, new beginnings, celebrations and life changes. Pastoral Care includes pastoral care staff, a pastoral educator, denominational chaplains, pastoral care interns, administrative support staff, and volunteers.

HOW TO CONTACT US:

Holy Family Hospital
7801 Argyle Street
Vancouver, BC V5P 3L6
Phone: 604-321-2661
local 22455 or 22310

Mount Saint Joseph Hospital
3080 Prince Edward Street
Vancouver, BC V5T 3N4
Phone: 604-877-8518

St. Paul's Hospital
1081 Burrard Street
Vancouver, BC V6Z 1Y6
Phone: 604-806-8163

St. Vincent's Hospital – Langara Site
255 West 62nd Avenue
Vancouver, BC V5X 2C9
Phone: 604-806-9771 or 604-806-9750

Brock Fahrni Pavilion
4650 Oak Street
Vancouver, BC V6H 3N1
Phone: 604-806-9708

Youville Residence
4950 Heather Street
Vancouver, BC V5Z 3L9
Phone: 604-806-9527

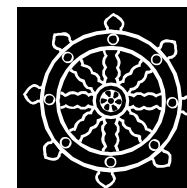
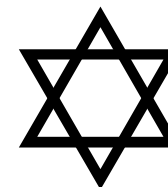
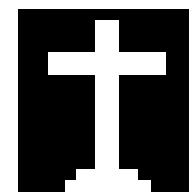
**PASTORAL CARE SERVICES
ARE AVAILABLE ON A
24 HOURS BASIS FOR
CRISIS/EMERGENCIES**



How you want to be treated.

PASTORAL CARE SERVICES

Care Of the Human Spirit





Care of the Human Spirit

The Role of Pastoral Care Services

What is the role of Pastoral Care Staff, Denominational Chaplains, and Spiritual Leaders from the Multi-faith Community?

- ◆ help patients/residents, family and friends recognize the rich resources they have within their own spirit in the depths of pain or when pondering meaning as they try to cope with hospitalization and/or residential living;
- ◆ should be contacted whenever a spiritual need is perceived so an appropriate spiritual assessment can be made and follow-up offered;
- ◆ provide continuous support for patients/residents who are transferred to various areas of our facilities;
- ◆ meet patients/residents, family and friends in an emergency or crisis to be a caring presence;
- ◆ help identify faith issues as they meet people and support religious customs;
- ◆ deliver in-service education regarding faith issues, spiritual concerns, grief/bereavement, and religious customs;
- ◆ provide religious services such as prayer, worship, sacred rituals, sacraments, scripture, celebrations;
- ◆ are available for sharing joyful experiences or celebrating a patient/resident's progress;
- ◆ can be supportive at the time of a terminal diagnosis with dying patients/residents and/or at the time of death for initial bereavement support;
- ◆ spiritually accompany family members in decisions about life support and level of care intervention for a loved one;
- ◆ provide support to staff

What is the Educational Background of Pastoral Care Staff and Denominational Chaplains?

Pastoral Care Staff and denominational chaplains are educated at the Master's level of theology from various religious and cultural traditions as well as being clinically educated through the Canadian Association of Pastoral Practice and Education. They are professionals who are taught to listen to the movement of the Spirit. Their expertise is grounded in faith in a loving God. As part of the hospital interdisciplinary team, Pastoral Care is committed to providing a holistic approach to health care incorporating the Body, Mind and Spirit.

What Effect Can Hospitalization or Living in Residential Care have on the Spirit of a Person?

Hospitalization and/or placement in a residential care facility present many challenges to the emotional and spiritual well being of patients/residents, family members, and friends. It is frequently a time of reflecting on one's life experiences and facing the future with a variety of emotions. Patients/residents often come in touch with spiritual issues around the meaning of life, suffering and death vis-à-vis questions such as:

- Why me?
- Why Now?
- Where was God when this happened?

When do I Call upon Pastoral Care Services?

The moments which, require professional pastoral care cannot always be determined in advance but here are a few scenarios that can help serve as guidelines when to contact someone from Pastoral Care Services:

- ◆ for those experiencing grief/loss, loss of hope, lack of support;
- ◆ when a patient/resident is feeling distress of illness and questions the meaning of life;
- ◆ to support patients/residents for spiritual healing, hope, forgiveness and reconciliation;
- ◆ during the dying process or when a person is talking about death;
- ◆ when a person receives bad news.

The rhythms of life can be wonderful, painful and mysterious. Pastoral Care staff and denominational chaplains are here to support patients/ residents and staff at any time.