



## Concerned about quality of care? Let us know.

<https://phc.eduhealth.ca/en/permalink/phem1010>

**Catalogue Number:** JB.410.P273

**Current Revision** 26-Nov-2020

**Date:**

**Language:** English

**Status:** Available

**Description:** Information on the Client Relations Department at VCH

**Format:** Brochure

**Topic:** Services & Resources

**Subject:** Patient Rights

**Keywords:** feedback

Client

Patients

patient care

ministry of health

patient care quality office

complaints

PCQO – Concerns About Quality of Care

**Reading Level:** 8

**Date Issued:** November-05-2005

### Related Records

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Concerned about quality of care? Let us know. - JB.410.P273

Concerned about quality of care? Let us know. (Chinese Traditional) - JB.410.P273.CN

Concerned about quality of care? Let us know. (Chinese Simplified) - JB.410.P273.CS

Concerned about quality of care? Let us know. (Farsi) - JB.410.P273.FA

Concerned about quality of care? Let us know. (French) - JB.410.P273.FR

Concerned about quality of care? Let us know. (German) - JB.410.P273.GR

Concerned about quality of care? Let us know. (Punjabi) - JB.410.P273.PU

Concerned about quality of care? Let us know. (Tagalog) - JB.410.P273.TG

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## Concerned about quality of care? Let us know. (Chinese Simplified)

<https://phc.eduhealth.ca/en/permalink/phem1980>

**Catalogue Number:** JB.410.P273.CS

**Current Revision** 26-Nov-2020

**Date:**

**Language:** Chinese Simplified

**Status:** Available

**Description:** Information on the Client Relations Department at VCH in simplified Chinese

**Format:** Brochure

**Topic:** Services & Resources

**Subject:** Patient Rights

**Keywords:** feedback  
Client  
Patients  
complaints  
compliments  
patient care  
ministry of health  
patient care quality office  
PCQO – Concerns About Quality of Care

**Reading Level:** 0

**Date Issued:** November-05-2005

### Related Records

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Concerned about quality of care? Let us know. - JB.410.P273

Concerned about quality of care? Let us know. (Chinese Traditional) - JB.410.P273.CN

Concerned about quality of care? Let us know. (Chinese Simplified) - JB.410.P273.CS

Concerned about quality of care? Let us know. (Farsi) - JB.410.P273.FA

Concerned about quality of care? Let us know. (French) - JB.410.P273.FR

Concerned about quality of care? Let us know. (German) - JB.410.P273.GR

Concerned about quality of care? Let us know. (Punjabi) - JB.410.P273.PU

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## Concerned about quality of care? Let us know. (Chinese Traditional)

<https://phc.eduhealth.ca/en/permalink/phem1562>

**Catalogue Number:** JB.410.P273.CN

**Current Revision Date:** 26-Nov-2020

**Date:**

**Language:** Chinese Traditional

**Status:** Available

**Description:** Information on the Client Relations Department at VCH in traditional Chinese

**Format:** Brochure

**Topic:** Services & Resources

**Subject:** Patient Rights

**Keywords:** feedback  
Client  
Patients  
complaints  
compliments  
patient care  
ministry of health  
patient care quality office  
PCQO – Concerns About Quality of Care

**Reading Level:** 0

**Date Issued:** November-05-2005

### Related Records

Concerned about quality of care? Let us know. - JB.410.P273

Concerned about quality of care? Let us know. (Chinese Traditional) - JB.410.P273.CN

Concerned about quality of care? Let us know. (Chinese Simplified) - JB.410.P273.CS

Concerned about quality of care? Let us know. (Farsi) - JB.410.P273.FA

Concerned about quality of care? Let us know. (French) - JB.410.P273.FR  
Concerned about quality of care? Let us know. (German) - JB.410.P273.GR  
Concerned about quality of care? Let us know. (Punjabi) - JB.410.P273.PU  
Concerned about quality of care? Let us know. (Tagalog) - JB.410.P273.TG

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## Concerned about quality of care? Let us know. (Farsi)

<https://phc.eduhealth.ca/en/permalink/phem1691>

**Catalogue Number:** JB.410.P273.FA  
**Language:** Farsi  
**Status:** Pending or under revision  
**Description:** Information on the Client Relations Department at VCH in Farsi  
**Format:** Brochure  
**Topic:** Services & Resources  
**Subject:** Patient Rights  
**Keywords:** feedback  
Client  
Patients  
complaints  
compliments  
patient care  
ministry of health  
patient care quality office  
PCQO – Concerns About Quality of Care  
**Reading Level:** 0  
**Date Issued:** February-11-2008

### Related Records

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Concerned about quality of care? Let us know. - JB.410.P273  
Concerned about quality of care? Let us know. (Chinese Traditional) - JB.410.P273.CN  
Concerned about quality of care? Let us know. (Chinese Simplified) - JB.410.P273.CS  
Concerned about quality of care? Let us know. (Farsi) - JB.410.P273.FA  
Concerned about quality of care? Let us know. (French) - JB.410.P273.FR  
Concerned about quality of care? Let us know. (German) - JB.410.P273.GR  
Concerned about quality of care? Let us know. (Punjabi) - JB.410.P273.PU  
Concerned about quality of care? Let us know. (Tagalog) - JB.410.P273.TG

## Concerned about quality of care? Let us know. (French)

<https://phc.eduhealth.ca/en/permalink/phem1962>

**Catalogue Number:** JB.410.P273.FR

**Current Revision Date:** January-18-2018

**Date:**

**Language:** French

**Status:** Pending or under revision

**Description:** Information on the Client Relations Department at VCH in French

**Format:** Brochure

**Topic:** Services & Resources

**Subject:** Patient Rights

**Keywords:** feedback  
Client  
Patients  
complaints  
compliments  
patient care  
ministry of health  
patient care quality office  
PCQO – Concerns About Quality of Care

**Reading Level:** 0

**Date Issued:** January-06-2005

### Related Records

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Concerned about quality of care? Let us know. - JB.410.P273

Concerned about quality of care? Let us know. (Chinese Traditional) - JB.410.P273.CN

Concerned about quality of care? Let us know. (Chinese Simplified) - JB.410.P273.CS

Concerned about quality of care? Let us know. (Farsi) - JB.410.P273.FA

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## Concerned about quality of care? Let us know. (German)

<https://phc.eduhealth.ca/en/permalink/phem1961>

**Catalogue Number:** JB.410.P273.GR

**Current Revision Date:** January-18-2018

**Date:**

**Language:** German

**Status:** Pending or under revision

**Description:** Information on the Client Relations Department at VCH in German

**Format:** Brochure

**Topic:** Services & Resources

**Subject:** Patient Rights

**Keywords:** feedback  
Client  
Patients  
complaints  
compliments  
patient care  
ministry of health  
patient care quality office  
PCQO – Concerns About Quality of Care

**Reading Level:** 0

**Date Issued:** January-06-2005

### Related Records

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Concerned about quality of care? Let us know. - JB.410.P273

Concerned about quality of care? Let us know. (Chinese Traditional) - JB.410.P273.CN

Concerned about quality of care? Let us know. (Chinese Simplified) - JB.410.P273.CS

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Concerned about quality of care? Let us know. (German) - JB.410.P273.GR

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## Concerned about quality of care? Let us know. (Punjabi)

<https://phc.eduhealth.ca/en/permalink/phem1561>

**Catalogue Number:** JB.410.P273.PU  
**Language:** Punjabi  
**Status:** Pending or under revision  
**Description:** Information on the Client Relations Department at VCH in Punjabi  
**Format:** Brochure  
**Topic:** Services & Resources  
**Subject:** Patient Rights  
**Keywords:** feedback  
Client  
Patients  
complaints  
compliments  
patient care  
ministry of health  
patient care quality office  
PCQO – Concerns About Quality of Care  
**Reading Level:** 0  
**Date Issued:** November-05-2005

### Related Records

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Concerned about quality of care? Let us know. - JB.410.P273  
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Concerned about quality of care? Let us know. (Chinese Simplified) - JB.410.P273.CS  
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Concerned about quality of care? Let us know. (French) - JB.410.P273.FR  
Concerned about quality of care? Let us know. (German) - JB.410.P273.GR  
Concerned about quality of care? Let us know. (Punjabi) - JB.410.P273.PU  
Concerned about quality of care? Let us know. (Tagalog) - JB.410.P273.TG



## Concerned about quality of care? Let us know. (Tagalog)

<https://phc.eduhealth.ca/en/permalink/phem3208>

**Catalogue Number:** JB.410.P273.TG  
**Current Revision** 26-Nov-2020  
**Date:**  
**Language:** Tagalog  
**Status:** Available  
**Description:** Information on the Client Relations Department at VCH in Tagalog  
**Format:** Brochure  
**Topic:** Services & Resources



**Subject:** Patient Rights  
**Keywords:** feedback  
Client  
Patients  
complaints  
compliments  
patient care  
ministry of health  
patient care quality office  
PCQO – Concerns About Quality of Care

**Reading Level:** 0

**Date Issued:** April-23-2015

### Related Records

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Concerned about quality of care? Let us know. - JB.410.P273  
Concerned about quality of care? Let us know. (Chinese Traditional) - JB.410.P273.CN  
Concerned about quality of care? Let us know. (Chinese Simplified) - JB.410.P273.CS  
Concerned about quality of care? Let us know. (Farsi) - JB.410.P273.FA  
Concerned about quality of care? Let us know. (French) - JB.410.P273.FR  
Concerned about quality of care? Let us know. (German) - JB.410.P273.GR  
Concerned about quality of care? Let us know. (Punjabi) - JB.410.P273.PU  
Concerned about quality of care? Let us know. (Tagalog) - JB.410.P273.TG

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# How to Communicate when Critical Illness Makes Speaking Difficult

<https://phc.eduhealth.ca/en/permalink/phem4099>

**Catalogue Number:** JB.220.H83.PHC

**Current Revision** 18-Nov-2020

**Date:**

**Language:** English

**Status:** Available

**Description:** Family support information and resources regarding communicating with a loved ones after surgery or illness makes speaking difficulty.

**Format:** Brochure

**Topic:** Emergency Department

**Subject:** After Surgery

**Keywords:** communication  
tools  
communication care plan  
Patients  
family  
critical care  
hospitalization

**Reading Level:** 4

**Date Issued:** 18-Nov-2020


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## Lets Talk About Safety

<https://phc.eduhealth.ca/en/permalink/phem2871>

**Catalogue Number:** JB.206.Si57.PHC

**Current Revision** April-23-2014

**Date:**

**Language:** English

**Status:** Available

**Description:** Safety description and priorities at our residential facilities.

**Format:** Booklet

**Keywords:** Patients  
safety

**Reading Level:** 5

**Date Issued:** January-24-2013

### Related Records

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Lets Talk About Safety - JB.206.Si57.PHC

Your Safety While Living Here - It's Everybody's Responsibility (Chinese Traditional) - JB.206.Si57.CN.PHC

Your Safety While Living Here - It's Everybody's Responsibility (Punjabi) - JB.206.Si57.PU.PHC


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